



# **Frequently Asked Questions (FAQs)**

## Why did Advanced ENT & Allergy join ENT and Allergy Associates, LLP (ENTA)?

We feel that ENTA is the right fit for our practice and the patients we serve. ENTA has a large presence throughout New York and New Jersey and has distinguished itself as a leader in delivering comprehensive ENT, Allergy, and Audiology care. We share the same ambition, and a partnership of the two organizations offers great benefits in terms of increased access to care, resources, and expertise.

### Who is ENT and Allergy Associates, LLP?

ENT and Allergy Associates, LLP (ENTA) is the largest ENT, Allergy, and Audiology practice in the country, with over 300 clinicians practicing in 50 clinical locations throughout New York and New Jersey. Each ENTA clinical office is comprised of world-class physicians who are specialists and sub-specialists in their respective fields, and provide the highest level of expertise and care. ENTA is also affiliated with some of the most prestigious medical institutions in the world, including The Mount Sinai Health System, Montefiore Medical Center, Northwell Health, and Cooperman Barnabas Medical Center.

#### What does this mean for you?

Effective January 1, 2025, we will be officially part of the ENTA network. However, the same doctors, healthcare professionals, and staff will still be part of your care team. They will be supported by the robust practice resources and technologies that ENTA delivers. This partnership will carry forward the same standards in both healthcare quality and personal attention that you have grown accustomed to over the years.

### Will Advanced ENT & Allergy keep its name?

All of our locations and providers will be part of the ENT and Allergy Associates, LLP network, and we will operate under that name.

## Will I still be able to see my doctors?

Continuity of care is our priority. Your doctors will remain the same, plus you can look forward to accessing a broader network of specialists and sub-specialists.

### How do I schedule appointments?

You can continue to call your local office, call 1-855-ENTA-DOC, or schedule online at www.entandallergy.com/booknow.

## Will ENT and Allergy Associates, LLP continue to accept my insurance?

ENT and Allergy Associates participates in most insurance plans. To confirm coverage for your chosen location and physician, we recommend verifying with your health plan. You can reach out by calling your health plan directly, contacting your local office, or calling 1-855-ENTA-DOC.

## Will billing processes change?

There are no immediate changes, but we expect that billing processes and statements will be updated in the coming months, and we will work to make this as seamless as possible for you.

## What About My Medical Records?

We will ensure that your medical records are securely transferred to ENTA. For any questions or assistance, please contact your local office.